Spec. Code: 4732(2377)
Occ. Area: 03
Work Area: 661
Prob. Period: 6 mo.
Prom. Line: none
Effective Date: 01/19/90

#### DIRECT MAIL MANAGER

## Function of Job

Under administrative direction, to plan and execute the direct mail promotion of scholarly books published by a university press.

# Characteristic Duties and Responsibilities

- 1. plans, develops, and implements a direct marketing campaign for appropriate publishing seasons, including number and type of mailings, projected schedules and costs, has responsibility for keeping the program on schedule
- 2. writes copy for direct mail program pieces and copy for catalogs, book covers and jackets, and editorial fact sheets
- 3. locates and obtains high-quality, well-focused mailing lists to be used in direct mail promotions
- 4. supervises free-lance and in-house design of direct mail pieces, including type specifications, format, and artwork
- 5. works with printers to produce direct mail pieces, selecting paper weight and color and ink(s) used
- 6. selects best mailing service or workshop to meet the packing or stuffing and labeling requirements of a mailing within the schedule and cost restrictions of that promotion
- 7. tabulates the actual cost of individual mailings
- 8. uses automated information systems to track customer response to promotions; recaps and analyzes results of mailings
- 9. performs other related duties as assigned

## Minimum Acceptable Qualifications

## CREDENTIALS TO BE VERIFIED BY PLACEMENT OFFICER

1. Any one or any combination of the following types of preparation:

- (a) credit for college course work leading to a major in English, the humanities, communications, or advertising
- (b) responsible experience in the marketing of scholarly books (such as in academic publishing houses/presses)
- (c) responsible experience in the acquisition of scholarly books (such as in academic libraries, university bookstores, or academic wholesalers)

that totals 1.0 unit according to the following conversion rates:\*

120 semester hours (or Bachelor's degree) of "a" = 1.0 unit

3 years of "b" = 1.0 unit

4 1/2 years of "c" = 1.0 unit.

- 2. Any one or any combination of the following types of additional preparation:
  - (a) responsible experience in the scholarly book trade
  - (b) responsible experience in scholarly book acquisition (such as in an academic library, university bookstore, or academic wholesaler)

that totals 1.0 unit according to the following conversion rates:\*

2 years of "a" that included 6 months of experience in marketing or direct mail = 1.0 unit

3 years of "b" = 1.0 unit.

#### PERSONAL ATTRIBUTES NEEDED TO UNDERTAKE JOB

- 1. general knowledge of direct mail marketing
- 2. knowledge of direct mail list sources and compilation procedures
- 3. knowledge of office and fiscal procedures
- 4. knowledge of marketing terms and procedures
- 5. knowledge of standard purchasing practices of the academic community
- 6. knowledge of scholarly book trade practices
- 7. excellent skill in writing and editing of scholarly publications

- 8. knowledge of work processing systems
- 9. ability to work independently with a collaborative marketing department
- 10. supervisory ability